

# BLACKBURN ELECTRIC WIRES PTY. LIMITED

## POLICY MANUAL

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### QUALITY/OH&S POLICY

It is the policy of Blackburn Electric Wires Pty Ltd to provide world's best practise in service to its customers throughout all of its operations. In many cases this begins with assisting the customers to define their needs, & then ensure through all stages of processing, that quality is maintained until the goods are delivered.

The company policy is built around meeting customer requirements & continued customer satisfaction. This is achieved by offering to customers only product to their specification, to the nominated quality level, & by controlling & checking to ensure that all products supplied are RIGHT FIRST TIME, EVERY TIME.

Successful implementation of this policy by means of an integrated Quality/OH&S management system throughout the company depends on the active participation of all employees. To achieve this, all personnel will be involved in the implementation of the Quality/OH&S system & will be provided with the appropriate resources, skills & training.

The directors of the Company are firmly committed to the implementation of a formalized Quality/OH&S system which meets the requirements of the Australian Standard AS/NZS ISO 9001:2008, AS/NZS 4804:2001 & OH&S Regulation 2001 under the Occupational Health & Safety Act of NSW 2000 & believe that this will further enhance the Company's reputation & competitiveness, ensuring continued growth as well as looking after the health & wellbeing of the staff, thus maintaining their high level of morale.

Lance Blackburn  
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Managing Director

Date: 10/02/2017